

# Greek Research and Technology Network Authentication & Authorization Infrastructure

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# Who am I?

- ▶ Servers & Services Engineer,  
Network Operations Center,  
Greek Research and Technology Network
- ▶ One of the “AAI people”  
(not exactly network, not exactly ops, but...)

# Greek Research and Technology Network

- ▶ aka GRNET
- ▶ The Greek NREN
- ▶ Public company providing Internet & computing services to the academic, research and educational community
- ▶ Part of the pan-European GÉANT network
- ▶ Part of the pan-European TERENA association
- ▶ Long history (10+ years) of cooperating with SEE countries
  - ▶ Networks: SEEREN, SEE-FIRE, SEE-LIGHT
  - ▶ Grid/HPC: SEE-GRID, HP-SEE, ...

# Part I

## about AAI

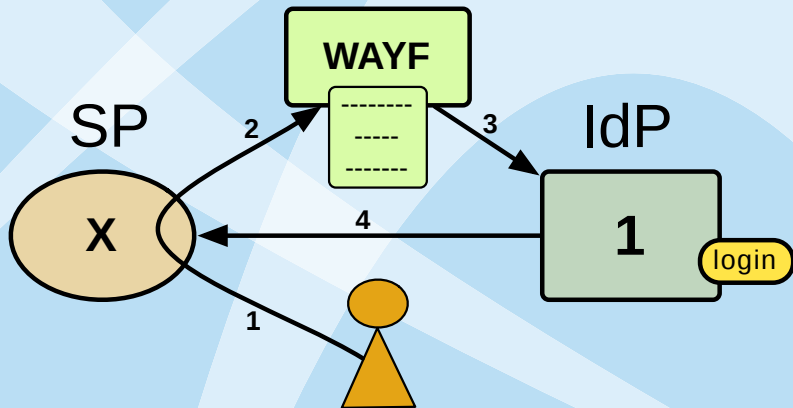
# Why AAI?

- ▶ Not just AAI but *federated* AAI
- ▶ Single-Sign-On (SSO)
- ▶ Centralized point of policy enforcement
- ▶ User privacy/consent
- ▶ Transport security
- ▶ Eases service provisioning
- ▶ Facilitates *personalized* services

# The technology

- ▶ *The standard in academic identity federations:* **SAML** (Security Assertion Markup Language)
- ▶ An OASIS standard
- ▶ Used by Internet2 (USA), European NRENs, ...
- ▶ Well into the commercial world too (Google, Microsoft ADFS, Oracle IdM etc.)
- ▶ Heavily tied to LDAP
  - ▶ Heavily recommended, almost a prerequisite

# Terminology



# The software

- ▶ Shibboleth
  - ▶ The most popular one (by far)
  - ▶ <http://shibboleth.internet2.edu/>
  - ▶ Created by Internet2 (U.S.)
  - ▶ IdP: Java, needs Tomcat
  - ▶ SP: C++, Apache module
- ▶ SimpleSAMLphp
  - ▶ <http://simplesamlphp.org/>
  - ▶ Created by UNINETT (Norway)
  - ▶ Both IdP and SP
  - ▶ written, well, in PHP
- ▶ Others, too...



# Bootstrapping a federation

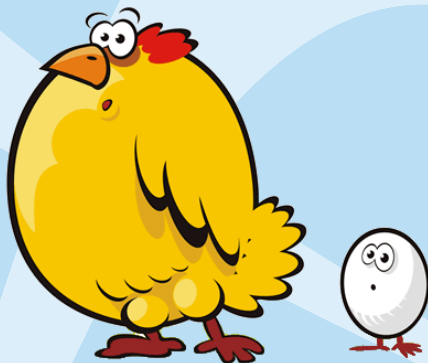
- ▶ I won't lie to you...
- ▶ AAI has a steep learning curve
- ▶ Complex and **hard** to deploy (properly)
- ▶ Also depends on proper IdM and hence operational *procedures*
- ▶ Non-trivial amount of time
- ▶ ~~It was a lot worse!~~  
It's getting better!

# The problem

- ▶ IdPs have no incentive to spend that time without services
- ▶ SPs have no incentive to join without IdPs

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# Solving the problem

- ▶ It's in everyone's interest (users & admins)
- ▶ Be proactive
  - ▶ You will do the work at some point anyway...
- ▶ Create demand
  - ▶ Federate existing services
  - ▶ Provide attractive new services *exclusively* federated
- ▶ Create a community
  - ▶ i.e. talk with each other :)
  - ▶ most of the issues will be common anyway

# Identity Management

- ▶ AAI pushes IdM to IdPs
  - ▶ that's a *good* thing!
- ▶ User identity life-cycle management
  - ▶ Provide users with a login when they enroll (automagically)
  - ▶ Expire old users
  - ▶ Implement password policies
  - ▶ Deal with identity theft
  - ▶ Deal with unique identifiers
  - ▶ ...
- ▶ Synchronize with data sources (student offices etc.)

It's *all* about IdM

# Settling on a schema

- ▶ The way you **encode** user information
  - ▶ givenName, sn, cn, displayName, mail, ...
  - ▶ affiliation, user status, student ID, ...
- ▶ You build services based on that
  - ▶ it can't be easily changed!
- ▶ SAML “schema” can be different than LDAP schema
- ▶ Internet2/EDUCAUSE's eduPerson
- ▶ TERENA's SCHAC (*SCHema for ACademia*)
- ▶ Usually not enough
  - ▶ e.g. student branch information is missing

# Part II

our experience



# GRNET as a service provider...

- ▶ ...used to provide services to users *indirectly*\*
  - ▶ Mostly as an ISP
  - ▶ The rest were the universities' "domain"
- ▶ But: shifting to end-user services
  - ▶ Following the trend
  - ▶ It's all about "the Cloud"
- ▶ AAI is crucial to that goal!

# A bit of history

- ▶ Initial pilot by VNOC: late 2004
- ▶ SAML 1.1, Shibboleth 1.2
- ▶ Descendant of the “Directory Service” (LDAP)
- ▶ In production by 2005
- ▶ Very few initial members (largest universities)
- ▶ Even fewer services

# 2006-2009: trying to break the loop...

- ▶ Idea no. 1: Document, have workshops, marketing
- ▶ Idea no. 2: the “Service Box Project”
  - ▶ Turn-key LDAP, RADIUS, Shibboleth IdP, demo SP
  - ▶ 1U servers, bought and operated by GRNET
  - ▶ More of a workaround than a solution
  - ▶ Gradually deployed 20 of them across Greece
- ▶ Idea no. 3: **“50GB free for everyone!”**

## 2006-2009 cont'd

- ▶ Quickly expanded the federation to about 20 IdPs ( $\approx 30\%$ )
- ▶ But...
  - ▶ No identity management (IdM) procedures
  - ▶ Very heterogeneous userbase
  - ▶ Problems were not being detected nor solved

# The 2010 expansion

- ▶ Ministry of Education project for textbook distribution (as in: *physical* distribution of paper textbooks)
- ▶ Participation is mandatory for **all** universities
- ▶ GRNET was chosen to implement the project
- ▶ We chose to leverage our AAI (naturally)
- ▶ Put pressure on everyone
  - ▶ Including us!
  - ▶ Chance of backfiring...
- ▶ But also got us funding :)

# The 2010 expansion cont'd

- ▶ From 30% to **100%** university coverage in **3** months!
- ▶ **Massive** cleanup of cruft
- ▶ Switched to SAML 2.0 exclusively
- ▶ Started using SCHAC and created grEduPerson
- ▶ Written a detailed Policy & Procedures document
- ▶ Established communication channels;  
Issues are found and resolved promptly

# The 2010 expansion cont'd

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- ▶ Written a detailed Policy & Procedures document
- ▶ Established communication channels;  
Issues are found and resolved promptly
- ▶ **Huge** success!

# Current status

- ▶ **51** IdPs
- ▶ **44** higher education institutes/universities
- ▶ **6** research institutes
- ▶ **100%** of all undergraduate students ( $\approx 270.000$ )
- ▶ **10** federated services
  - ▶ ...plus academic library providers



# Setup

- ▶ A loosely-coupled federation (vs. a hub-and-spoke one)
- ▶ ...but with a central WAYF (developed in-house)
- ▶ IdPs: Shibboleth 2.x, all of them
- ▶ SPs:
  - ▶ most run Shibboleth 2.x
  - ▶ lately a couple of SimpleSAMLphp
  - ▶ plus some legacy Shibboleth 1.3

# Part III

## our services

# Services

- ▶ Not a whole lot of them
- ▶ Mostly developed by GRNET
- ▶ Expecting more of them
  - ▶ *We just* broke the loop!
- ▶ *Developing* more of them
- ▶ Core part of the company's strategy

# Services: Pithos

- ▶ Storage-as-a-service
- ▶ Web GUI, RESTful API, WebDAV
- ▶ 50GB free for everyone
- ▶ Users can *share* files with each other
- ▶ Using the federation exclusively
- ▶ Open-source software, developed in-house  
<http://code.google.com/p/gss/>

# Services: Pithos

The screenshot displays the Pithos web interface. At the top is a navigation bar with icons for Quit, File, Edit, Group, Settings, and Help. Below this is a search bar with the text "Search for files..." and a "Search" button. The main content area is divided into two panes. The left pane shows a sidebar with the user's name "Faidon Liambotis" and a list of folders: "Trash", "My Shared", and "Other's Shared". Under "Other's Shared", there are four shared folders with email addresses: "leopoul@gnet-hq.admin.gnet.gr", "apollon@gnet-hq.admin.gnet.gr", and "alex@gnet-hq.admin.gnet.gr". The right pane shows a "Files" view with a table of files. The table has a header "Name" and contains four entries: "bpo.gpg", "gldt76.png (view)", "iptv.gnet.gr.crt", and "libipc-run-safehandles-perl\_0.02-1\_all...".

Quit File Edit Group Settings Help

Search for files... Search

Faidon Liambotis

Trash

My Shared

Other's Shared

- leopoul@gnet-hq.admin.gnet.gr
- apollon@gnet-hq.admin.gnet.gr
- alex@gnet-hq.admin.gnet.gr

Files Groups Search

Name
bpo.gpg
gldt76.png <a href="#">(view)</a>
iptv.gnet.gr.crt
libipc-run-safehandles-perl_0.02-1_all...

**Totals:** 4 files 561.4 KB used 50 GB free **Last login:** 19/2/2011 6:48 PM

# Services: TCS

- ▶ TERENA's digital certificate service
- ▶ Flat-fee X.509 commercial certificates for everyone
- ▶ Three types of certificates:
  1. Server certificates
  2. Personal certificates
  3. Code-signing certificates
- ▶ For **(2)**, AAI is mandatory (literally written in the CPS)
- ▶ We use a heavily customized Confusa

# Services: TCS

Ελληνικά | English



## Greek Research and Technology Network Personal Certificates Service

Certificates: [Request new](#) | [My certificates](#) | [Revoke](#) | [Certificate Authority](#)

This service allows you to issue or revoke a personal certificate.  
To use this service, you will need to log in.

[Login >](#)

# Services: TCS

## Info About You

This is information we have received from your home organization Identity Provider (Greek Research and Technology Network)

<b>Name:</b>	Faidon Liambotis
<b>E-mail address:</b>	✉ faidon@admin.grnet.gr
<b>Entitlement:</b>	admin, user
<b>Unique ID</b>	faidon@grnet-hq.admin.grnet.gr
<b>Home Organization</b>	Greek Research and Technology Network
<b>Country</b>	GR
<b>Domain:</b>	grnet.gr
<b>Full-DN:</b>	/C=GR/O=Greek Research and Technology Network/CN=Faidon Liambotis/unstructuredName=faidon@grnet-hq.admin.grnet.gr



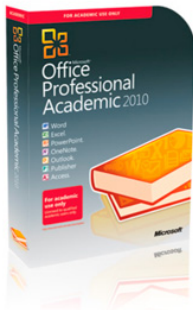
# Services: Anafandon

- ▶ Distribution of commercially available software
- ▶ In cooperation with vendors
- ▶ mostly Microsoft
  - ▶ MSDNAA
  - ▶ eAcademy
  - ▶ Dreamspark
- ▶ Oracle
- ▶ Forrester

# Services: Anafandon

Ελέγξτε αν είστε δικαιούχος και παραγγείλετε ένα από τα διαθέσιμα προϊόντα.

Αγοράστε τώρα



**ΜΟΝΟ  
ΓΙΑ ΦΟΙΤΗΤΕΣ**

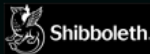
από ~~720,00€~~  
μόνο **64,99€**

**ΕΚΠΤΩΣΗ 91%**

\*διαθέσιμο στην ελληνική  
και στην αγγλική έκδοση

# Services: IPTV

- ▶ Experimental IPTV broadcasting
- ▶ Special rules for distribution of content apply
- ▶ Targetting our community: ( multicast || AAI )



In order to watch the IPTV channels over a non-multicast enabled network, e.g., from home, your identity as academic or research institute end user must be certified. The certification mechanism exploits the GRNET Federation Authentication & Authorization Infrastructure (AAI) based on [Shibboleth](#), in which your institute has to participate.

Connect



# Collaborating

- ▶ We collaborate on *networks*
- ▶ Can we collaborate on *services*, too?
- ▶ GÉANT has eduGAIN for inter-federation services
- ▶ Can we have a closer, SEE, collaboration?
- ▶ We're willing to drive this!
- ▶ **Is there interest?**

# More...

- ▶ GRNET AAI  
<http://aai.grnet.gr/> (English too!)
- ▶ Mail me!  
[faidon@grnet.gr](mailto:faidon@grnet.gr)

# Questions?